

Series	Standard Number	Title	Status	Price	NOTE
ISO20000	BS ISO/IEC 20000-1:2005	Information technology. Service management. Specification	Current	£100.00	IT服务管理的规范
ISO20000	BS ISO/IEC 20000-2:2005	Information technology. Service management. Code of practice	Current	£130.00	实践要点描述和方法指南
ISO20000	BS 15000-2:2003	IT service management. Code of practice for service management	Superseded, Withdrawn	£114.00	IT服务管理实施要点
ISO20000	BS 15000:2000	Specification for IT service management	Revised, Withdrawn	£80.00	IT服务管理规范
ISO20000	BS 15000-1:2002	IT service management. Specification for service management	Superseded, Withdrawn	£80.00	IT服务管理规范

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